

Create tomorrow workplace



Ricoh RICC



Booking Application



Board Application



Range Overview



Technical Requirements



Collaboration Software RICC

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# Create tomorrow's workplace

Meetings are vital platforms in today's corporate life.

Collaboration, commitment and productivity are key elements to improve meetings' effectiveness.

Different types of meetings need different types of rooms and technologies.

Simplicity, user experience, design and functionalities are the most important features of a modern room if you don't want your IT to support users any given time.

To conclude, the ultimate goal for a meeting room setup is to synthesize features and simplicity into an efficient flow.



## The Solution, RICC

RICC was developed based on the study of employee journey before, during and after a meeting, streamlining processes and smoothing any friction point.

The most important elements in any meeting are the people, so we put ourselves in the shoes of the employee, designing every interaction with his experience in mind, making it as simple and effective as possible.

**Improve collaboration experience  
for next meetings generation.**

## Benefits

- Reduce waste of time in meeting setup
- Increase productivity during the meeting
- Reduce unused time for meeting rooms
- Increase End-user technology adoption
- Reduce back support costs



# RICC

Solution able to cover all meeting processes in a single application suite.

## □ BOOKING APPLICATION:

- SMART BOOKING
- MEETING ROOM TOUCH PANEL
- SURVEY

## □ COLLABORATION BOARD APPLICATION:

- WELCOME SCREEN
- ANY Win10 APPLICATIONS
- WIRED AND WIRELESS CONTENT SHARING
- Powerful CANVAS
- MULTI VENDOR TAP TO JOIN FEATURE
- VIRTUAL ASSISTANT



# Booking Application

# Booking Application

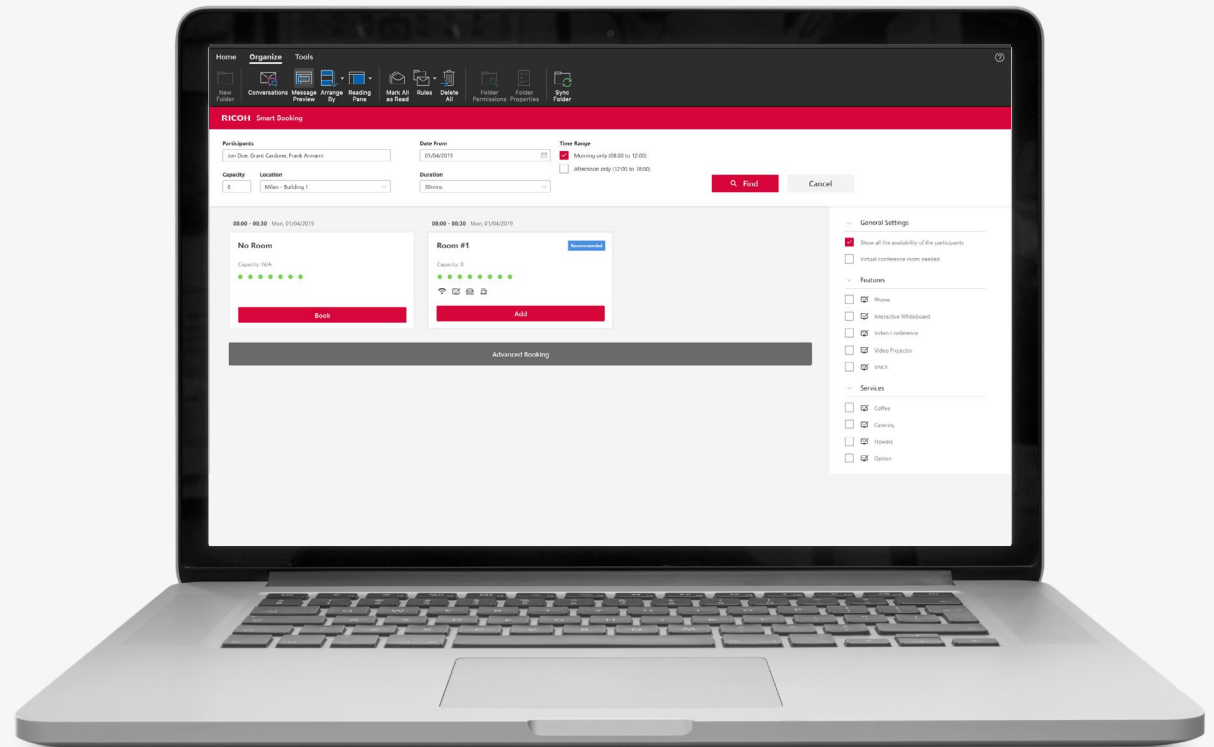
## Smart booking

The brand-new plug-in for Microsoft Outlook gives to the client the instant availabilities for your meeting: checking the calendars of people and rooms and finding the perfect matches.

The convenient Microsoft Outlook plug in unburdens the user: immediately check participant calendars, available rooms and find perfect matches for your meeting.

### KEY FEATURES

- Microsoft Outlook supported
- People & room finder
- Room features and services available



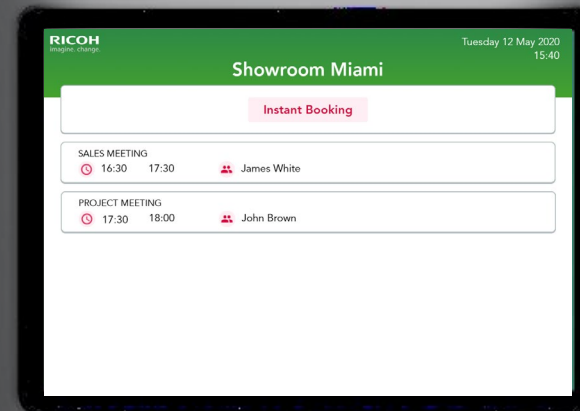
# Booking Application

## Meeting room touch panel

10" touchscreen monitor to be placed at the entrance to the conference room. It shows the room schedules and allows direct reservation.

### KEY FEATURES

- Meeting Room status
- Instant Booking
- Extend Booking
- Check-in – No Show
- Close the meeting
- Branding
- Poe + WIFI
- Wall mount bracket included



# Booking Application

## Survey

Thanks to a survey module, the organizer of a meeting will be able to express their appreciation of the experience they had in the meeting room. This is a very useful tool for the IT and Facility Manager to monitor the usage of meeting rooms over time.

### KEY FEATURES

- Survey via mail
- Emoji click to answer





# Board Application

# Collaboration Board Application

## Welcome screen.

Join the room and activate your meeting. Your collaboration board will be always ready and set for your meeting.

### KEY FEATURES

- Motion detection available on d5530, d6520, d7510
- Microsoft exchange / o365 supported
- Check-in action available only with booking application included



# Collaboration Board Application

## Any Win10 applications

Customize your board with any Microsoft Windows 10 app. All the applications will be always available in the app folder for a simple and safe activation.

### KEY FEATURES

- Any Win10 application supported
- Installation as admin
- Easy link for End-users



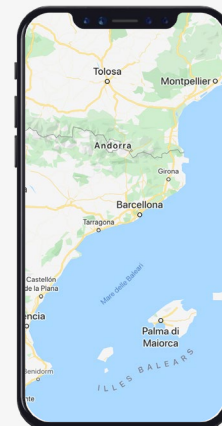
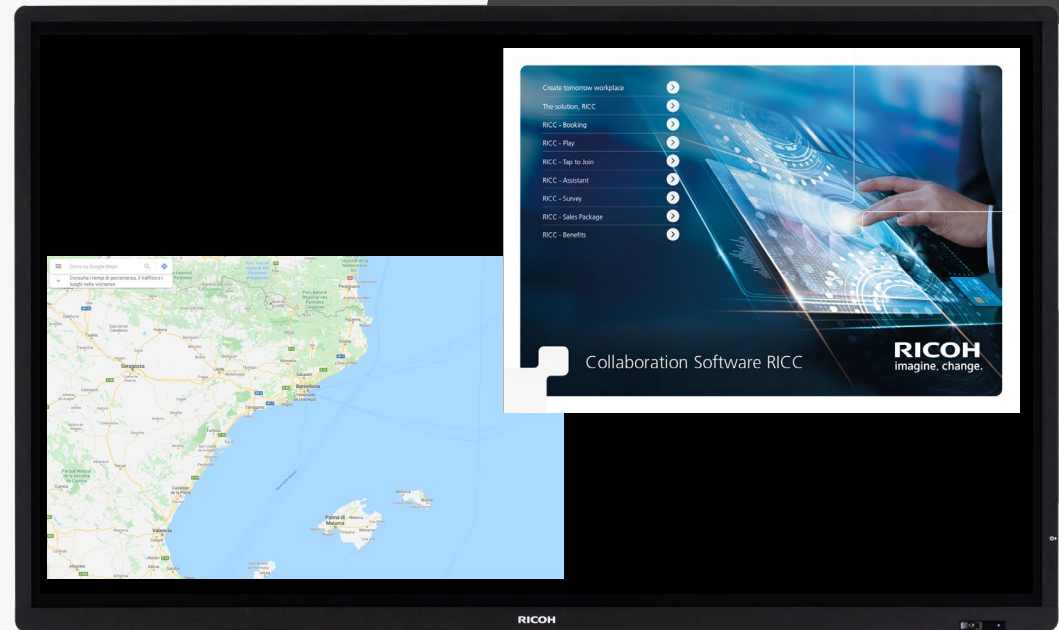
# Collaboration Board Application

## Wired and wireless content sharing

Share content directly from the laptop or smartphone on the collaboration board and take control directly from the whiteboard. This is possible via an HDMI cable connection or wirelessly (without any app) via Miracast, Google Cast or Apple Airplay. Finally you can also share the content of your collaboration board on your personal device using a QR code.

### KEY FEATURES

- Wired connection available via Ricoh capture box option device
- Wireless available via Miracast, Google Cast and Apple Airplay
- Touchback supported
- QR code content sharing supported



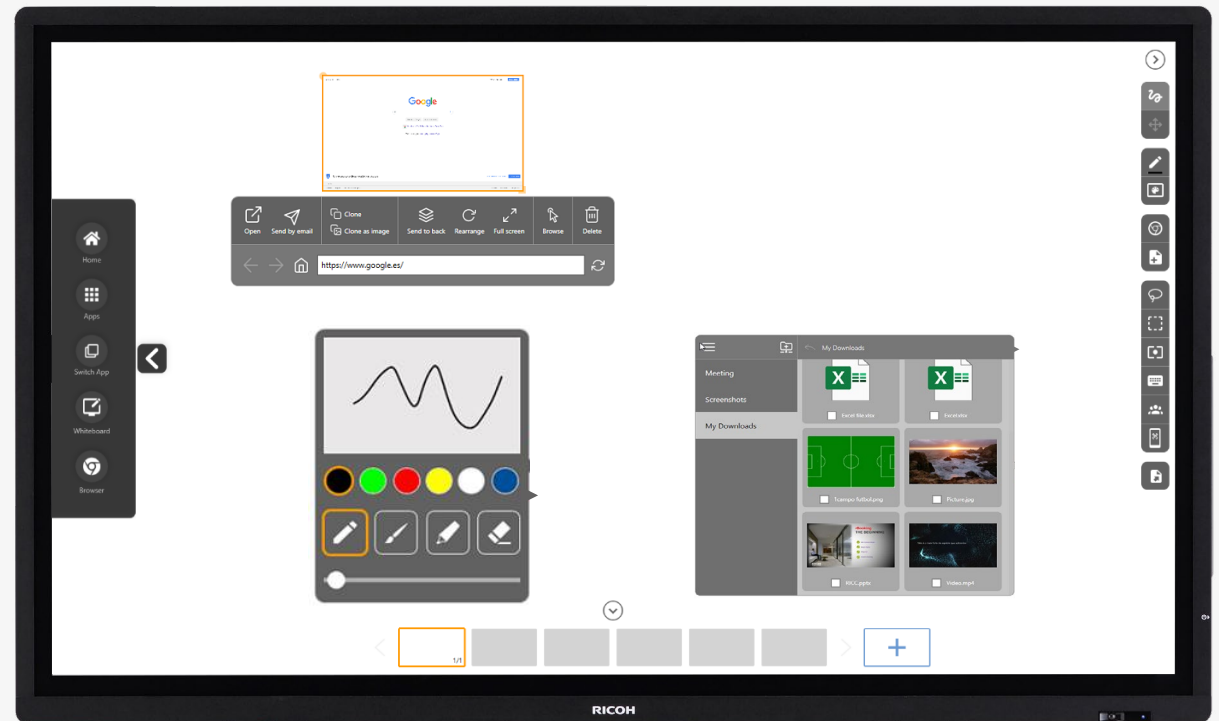
# Collaboration Board Application

## Powerful canvas

Interactivity on the collaboration board has never been so simple. Any type of content will be available on the screen (Web browser, video, images, files) in a single virtual table. Start drawing by hand and then use our self-recognition tools (words, images and shapes) to turn your notes into digital contents.

### KEY FEATURES

- Browser, video, image, file supported
- Speech, shape and image recognition



# Collaboration Board Application

## Multi vendor tap to join

Your collaboration board grants you access to most of the video conferencing systems on the market with a click. Joining the virtual room will be easy as a tap or a voice command through the virtual assistant.

### KEY FEATURES

- Tap to join features
- Virtual meeting supported:

Skype for business | Microsoft Teams | Cisco Webex  
| Join me | GoToMeeting | Google Cloud | Zoom |  
Pexip | Lifesize | Conx Video Meeting



# Collaboration Board Application

## Virtual assistant

During the entire meeting, a virtual assistant will guide support you to execute the main activities. It will make sure to adapt the technology of the collaboration board to guarantee the best possible comfort.

### KEY FEATURES

- Virtual assistant via Pop-up or voice available
- Room booking features supported (check-in, extend, close)
- Tap to join supported
- Technical adjustments supported (volume, camera, network)



# Range Overview

Booking	Board	Suite
Outlook Plugin ✓	Outlook Plugin ✗	Outlook Plugin ✓
[Optional] Touch Panel ✓	Touch Panel ✗	[Optional] Touch Panel ✓
Board software + Canvas ✗	Board software + Canvas ✓	Board software + Canvas ✓
Artificial Intelligence ✗	Artificial Intelligence ✓	Artificial Intelligence ✓
Speech recognition ✗	Speech recognition ✗	Speech recognition ✓
Survey end of meeting ✓	Survey end of meeting ✗	Survey end of meeting ✓
Booking Reports ✓	Reports ✗	Suite Reports ✓



# Technical Requirements

## □ BOOKING APPLICATION

### SERVER SIDE:

SERVER TYPE: Machine or Virtual Machine

SERVER CPU: 1 CPU (4 Core or sup.) x 2,2 GHz or sup.

SERVER RAM: 8 GB di RAM (min.) 16 GB di RAM (max) based on deployment

OS: WIN SERVER 2016 OR LATER (licence not included)

MICROSOFT EXCHANGE SUPPORTED:

- Office 365.
- Exchange 2007 SP1
- Exchange 2010
- Exchange 2010 SP1
- Exchange 2010 SP2
- Exchange 2013
- Exchange 2013 SP1
- Exchange 2015
- Exchange 2016

MICROSOFT ROOM TYPE: **MAILBOX ROOM**

SYNCH MODE: SINGLE USER DEDICATED TO RICC WITH FULL PERMISSION ON **MAILBOX ROOM**

OTHERS: Active Directory or LDAP integration required

### CLIENT SIDE

VERSION SUPPORTED: OUTLOOK 2013 OR LATER

OS SUPPORTED: MICROSOFT WINDOWS 7 OR LATER

## □ BOARD APP

BOARD TYPE: D3210, D552(3)0, D651(2)0, D750(1)0, D8600

BOARD CONTROLLER: SMART CONTROLLER OP5 or OP10  
(Win10 1809 minimum version)

OTHER OPTIONS: CAPTURE BOX REQUIRED FOR WIRED CONNECTION

CONFERENCE CAMERA AND MICROPHONE WITH NOICE CANCELLATION





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**Ricoh Europe**

20 Triton Street  
London  
NW1 3BF

Get in touch to find out more about our products:

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